#### BEHIND THE WALLS OF CORPORATE AMERICA

# **Executive Assistant ChatGPT cheat sheet**

Both the free and paid versions of ChatGPT generate responses on data the model has been trained on. Keep in mind that the data generated does not have the ability to access real-time or current external information. If accurate and current information is needed, it's important to verify the information provided by ChatGPT through other reliable mediums, especially for time-sensitive topics or rapidly changing events. Always verify the privacy and data usage policies of the platform being used to stay informed about how the chat interactions are treated to safeguard personal or company data shared on chat platforms.

Introducing ChatGPT, the AI-powered language model designed to help simplify repetitive tasks and can be leveraged by executive assistants to boost their productivity.

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## lead the charge: unlock the potential of ChatGPT

With ChatGPT, executive assistants can unleash their creativity and streamline travel planning like never before. Simply provide a prompt or question, and ChatGPT will generate text-based responses that are sure to impress. Sign-up does not require any personal information or account verification to function.



your name, email address,
and password

and can be anything that you want to ask or convey

persona's characteristics and objectives

language generates a funny, formal, informal or professional output

### start chatting

• to craft an effective question, be clear and specific about your needs, provide context, and use natural language to generate a relevant response

#### regenerate response

• if the output does not meet the conditions, criteria or answer to the question, you can select the regenerate button or ask ChatGPT to elaborate or provide additional context

### get organized

- ChatGPT automatically generates a title for the prompt chat
- you can edit the title by selecting the prompt on the left navigation menu, then select the pencil icon, change the title, select the check mark to save

#### navigate to the settings tab and select data control to view options to export your chat history

export data

note that the export function may not be available on all versions and the steps may vary depending on the version you are using

- Business traveler: This persona represents someone who is traveling for business and examples needs assistance with finding hotels, car service, and meeting locations.
  - Tourist: This persona represents someone who is traveling for leisure or personal reasons, such as sightseeing, visiting friends or family, or taking a vacation.
  - VIP: This persona represents someone who is a high-profile or high-ranking individual, such as a CEO, celebrity, or politician. They may have specific requirements or preferences related to their travel and accommodations, and may require a high level of privacy and security.
- ersona New Employee: This persona represents someone who is new to the company and may need assistance with a variety of tasks related to their onboarding and integration. They may require guidance on company policies and procedures, assistance with obtaining necessary equipment and supplies, and introductions to key colleagues and stakeholders. 0
- Finding locations for business meetings: " I am an event planner. What are the top 5 S example meeting locations in downtown Seattle that offer full amenities, parking and onsite tech support?"
  - Best travel flight routes: "I am an executive assistant planning travel for my VIP executive. What are the best direct flights from New York to Los Angeles on an airline that offers flat bed in business class?"
  - Hotel recommendations: "I am a tourist on a low budget. What are the top 5 hotels with onsite laundry, gym and restaurant, near the convention center in Atlanta?"
- prompt Car service: "I am a new employee who located to a new city and don't own a car. Can you recommend an affordable car service company to use in Singapore?"
  - Respond to a meeting invitation: "I am a busy CEO. Help me write a formal response in a short simple language sentence politely declining a meeting invitation."



Frame the prompts clearly and provide as much context as possible, without inputting confidential or proprietary information, to help the model generate an accurate response.

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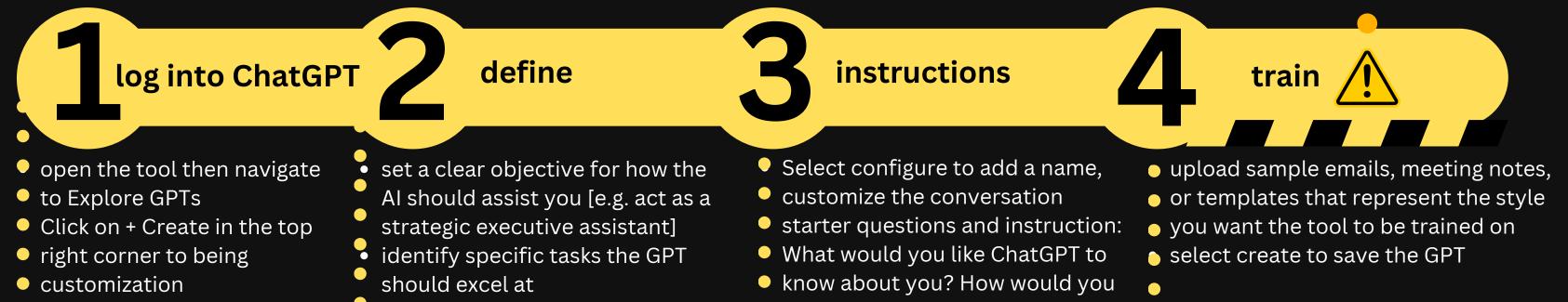
## **Executive Assistant Advanced ChatGPT cheat sheet**

Introduction to setting up personalized GPTs in ChatGPT

### optimize AI interactions tailored to your preferences

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A Personalized GPT in ChatGPT allows EAs to create an AI assistant that mirrors their executive's preferences, tone, and working style. This customization ensures AI-generated responses are more relevant, efficient, and aligned with the executive's expectations. Instead of receiving generic AI outputs, EAs can craft a tool that enhances their workflow, streamlines communication, and accelerates decision-making.



like ChatGPT to respond?

Before uploading any emails, documents, or

and confidentiality policies. And to protect

identifies of executives consider using

hypothetical examples that reflect your

using real proprietary

×

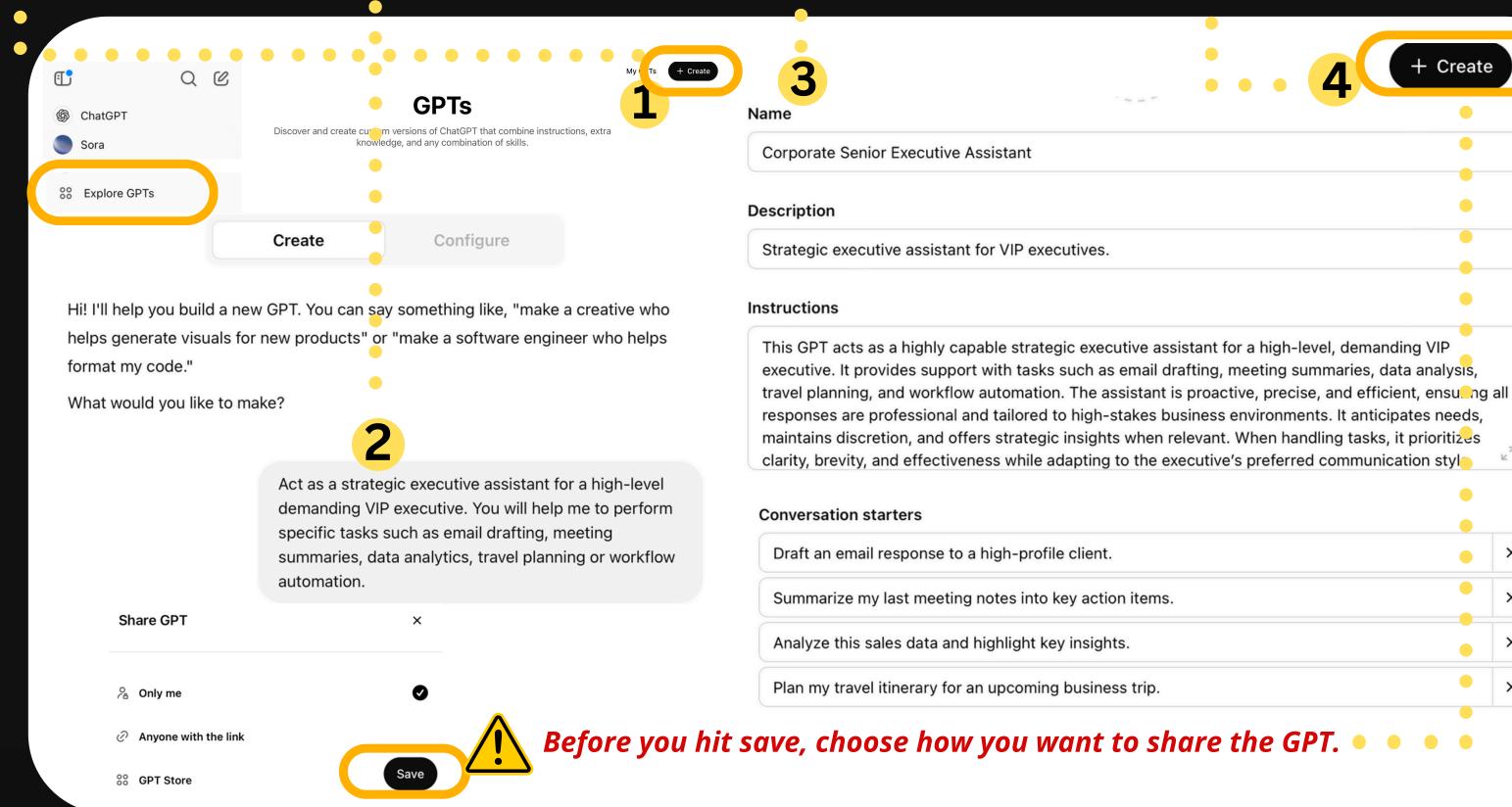
information.

executive's communication style, tone, and

structure rather than

internal resources, ensure that you comply with

your company's technology standards, security



When customizing your GPT, start by analyzing past emails, reports, or notes your executive has written. Identify common phrases, tone, and structure that guide the AI to mirror their communication style.

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# **Executive Assistant Advanced ChatGPT cheat sheet**

Introduction to ChatGPT patterns

## understanding prompt engineering

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Prompts are more than questions—they are structured inputs that guide AI behavior. AI operates through patterns, meaning well-structured prompts lead to more precise and relevant responses.

**Persona Pattern**: Asking AI to act as a specific expert to generate the response.

Example: Act as a Chief Marketing Officer. Provide an analysis of current trends in digital marketing. Flipped Interaction Pattern: Al asks the user questions to refine an idea before generating a response.

Avoid inputting confidential or proprietary

company information. Use hypothetical or

anonymized data when necessary. AI should

decision-making. Always review outputs for

accuracy. If you are quoting factual data

or insights, verify the information

a public domain.

before acting on it or publishing it in

complement, not replace, strategic thinking and

Example: I need to plan travel. Ask me questions to gather flights, ground transportation, and hotel options before drafting the itinerary.

**Cognitive Verifier Pattern**: Al generates sub-questions to improve accuracy before responding.

Example: Before answering, generate three clarifying questions to ensure a well-rounded response.

**Question Refinement Pattern:** Al suggests better versions of vague inputs to improve clarity and precision.

Example: Whenever I ask a broad question, suggest a more detailed and specific version before generating the response.

Weak Prompt: Tell me about marketing strategies.

Refined Prompt: Act as a CMO of a Fortune 500 company and outline a digital marketing strategy for a new product launch in the health tech industry.

- Applying these structured prompting techniques, Executive Assistants can guide AI tools more effectively, ensuring responses are actionable, relevant, and aligned with business needs.

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